

Return and Refund Policy

We do not accept returns or exchanges unless the item you purchased is defective. If you receive a defective item, please contact us at 608-355-9885 with details of the product and the defect. You can send the item you consider defective to:

Parker Bros. Mfg., LLC, 133 Water Street, Baraboo, WI53913

Upon receipt of the returned product, we will fully examine it and notify you via e-mail, within a reasonable period of time, whether you are entitled to a refund or a replacement as a result of the defect. If you are entitled to a replacement or refund, we will replace the product or refund the purchase price, using the original method of payment.